



FOX Patient Bill of Rights

As a FOX patient, you have the right to:

1. Receive respectful, courteous and compassionate care regardless of race, creed, gender, sexual orientation or health status.
2. Receive information concerning his/her diagnosis , treatment and prognosis that is accurate and easy to understand.
3. Be involved in the the therapy plan of care regarding treatment interventions and goal creation.
4. Receive reasonable communications regarding progress, changes to the plan of care and discharge planning.
5. Reasonable continuity of care with minimal interruption.
6. Refuse care at any point in the course of care or during a visit and be informed of said consequences.
7. Refuse particular treatment interventions and explore options.
8. Receive treatment interventions that are safe and customized to your individual needs.
9. Receive a prompt, thorough response to billing inquiries or general concerns regarding quality of care.
10. Communication in a language or form which you can understand.
11. Authorize a representative to exercise your rights as a consumer of therapy services.
12. Respectful treatment of your property and environment.
13. Treatment by qualified clinicians who are experienced at the level of skill needed for the care required.
14. Privacy of his/her personal and health information as delineated in the Notice of Privacy.
*Please refer to the Notice of Privacy.